

P-016CA | Corporate Social Responsibility Policy

Context

Floene Energias S.A. (FLOENE, Company or Group), as a leading gas distribution company in Portugal, recognizes its role to contribute to a more economically and socially developed society. Floene's purpose is to **promote sustainable communities**, promoting growth and creating value in a sustainable manner, while contributing to the common good of communities with new energies of the future.

Floene recognizes the urgency of the energy sector transition, the need to reduce carbon emissions, and contribute to environmental and economic sustainability. Leveraging its geographical capillarity and market leadership, Floene deploys its social responsibility by locally supporting the communities where it operates through research into new solutions for decarbonization, economic development, and energy literacy.

This policy outlines how Floene operates, based on company priorities and on the expectations of each region, building strong relationships of cooperation, collaboration, and respect with communities, while adapting its actions in each area to the local context. In this way, we aim to actively participate in the co-creation of initiatives that add value and contribute to regional development.

Company's position

The policy aligns with Floene's sustainability agenda, providing clear contribution to the primary selected Sustainable Development Goals (SDG). It encompasses all community-focused initiatives structured within **three core axes of action: Education, Economy, and Social**. Within each of these areas, Floene undertakes global commitments that materialize into tangible actions within each community:

Education Axis

- Promote energy literacy by sharing with education institutions knowledge on decarbonization and energy transition processes through renewable gases.
- Demystifying the gas value chain by clarifying to local communities the advantages of having natural gas in the region, as well as the level of safety associated with gas.
- Focusing on energy transition and how renewable gases can be the best alternative in the decarbonization process of the industry.
- Developing technical skills through professional requalification or providing adequate technical training to young adults, enabling them to enter the gas distribution job market.
- Raising awareness among local communities about decarbonization, climate change, the urgency of efficient natural resource management, and the concept of circular economy.

Economic Axis

- Combating unemployment in local communities and promoting job creation, through technical skills empowerment in renewable gases and maintenance of the distribution network.
- Promoting research into innovative solutions for decarbonizing the industry through renewable gases, namely green hydrogen and biomethane.



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- Promoting circularity within the community by using biowaste to produce biomethane and injection into the gas distribution network.
- Establishing close relationships with producers in the agro-industrial sector, municipalities, waste and wastewater recovery companies, among others, to promote the production and use of biomethane.

Social Axis

- Establishing partnerships with local associations to help address specific community needs.
- Sharing expertise by leveraging internal knowledge to benefit the communities and contribute to local empowerment.
- Promoting debates on energy efficiency and energy poverty in more vulnerable communities.
- Raising awareness among local communities about the importance of safe gas usage at home, precautions to take, and procedures to follow in the event of a gas leak.
- Contributing locally to social emergencies and other social causes through volunteering activities or other social investment instruments, tailored to each specific case.

Floene recognizes that a local approach must take into consideration the context, and therefore, commits to establishing local partnerships, always ensuring alignment between community expectations and business priorities.

Final Statement

Floene is committed to adopting best market practices in collaboration with the most relevant stakeholders throughout its value chain. Floene will also proactively promote its corporate social responsibility policy, both internally with its employees and externally in local communities, considering each of its action axes: educational, economic, and social.

Board of Directors

26/07/2023